

## **Shipping Policy**

Purchase of goods through this website permits shipping of goods only to addresses within India. For exports, please send an email to [info@medinventdevices.com](mailto:info@medinventdevices.com)

The cost of shipping of goods to customers in India (free of cost/ Payable) is stated and updated on the Store/ Shop page .

Delivery time will depend on the type and quantity of product/s ordered. Delivery time may extend due to unpredictable circumstances like Courier partner services disruptions, natural calamities, political issues, pandemic situations and Force majeure etc.

## **Return/ Refund Policy**

Customer satisfaction is our top priority. We make every effort to meticulously pack and deliver all goods ordered. All goods once ordered are generally non-returnable and non-refundable except for the conditions mentioned below. Hence, you must ensure correctness of your order in terms of product and quantity as you order goods on our website.

Material can be returned/refunded only if:

- Wrong product is delivered
- Wrong quantity is delivered
- Product is defective
- Product is damaged

Returns/ Refunds and shipping of Returns/ Refunds will be subject to our discretion and as determined by us based on the merit of the situation.

## **Contact Us:**

If you have any questions on how to return your item to us, contact us.

Email ID: [info@medinventdevices.com](mailto:info@medinventdevices.com)

Postal Address:

6L, Etal Castle, Lake District, 74/1, Narkeldanga Main Road, Kolkata - 700054, West Bengal, India.